
QUALITY POLICY

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Ace Tube Bending and its employees are committed to meeting customer and legal requirements in order to achieve client satisfaction. We will strive to provide quality products on time and continually improve our Quality Management System.

QUALITY OBJECTIVES

Product Quality to Customer $\geq 95\%$

OTD = On-Time-Delivery $\geq 90\%$

PROCESS METRICS

Supplier Quality $\geq 95\%$

Supplier OTD $\geq 90\%$

Order Receipt to Entry within 3 business days $\geq 95\%$

MISSION

To manufacture exceptional precision metal products for our customers.

VISION

Committed to long-term growth by manufacturing precision metal product of superior quality using the latest technology and providing the highest quality of customer service.

VALUES

Ethics - We exercise our duties with honesty and integrity at all times.

Teamwork - We respect and support each other, without blame, to create a stronger and better performing team.

Customer Service - We respond to every customer quickly, thoroughly, professionally and with courtesy.